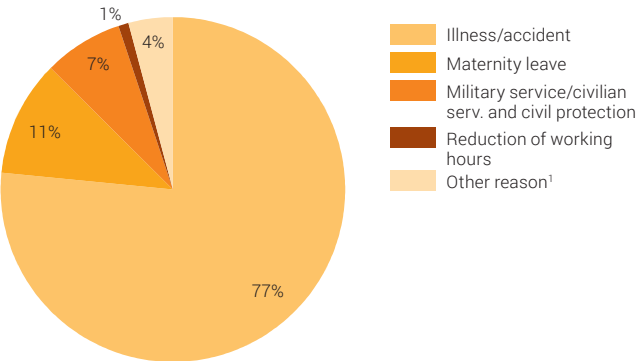


Annual volume of hours of absence of employees by reason for absence, 2017



¹ This includes weather-related absences and absences due to personal or family reasons, plus strikes and lockouts.